



MISSION AND VALUES

MISSION

DH Pace's mission is to enhance the communities we serve by improving the safety, convenience and aesthetics of the buildings where we live, work and play.

VALUES

Respect | Treating everyone we encounter with consideration

Integrity | Honest and ethical behavior in everything we say and do

Service | Building relationships, discovering needs and providing superior solutions

Excellence | Continuous improvement through learning, sharing, teamwork and a common purpose

FULFILLING OUR MISSION

Translating the mission and values into action is the foundation of DH Pace's business. "Living our Values" and "Leading by Example" represent the Company's commitment to consistently making a meaningful difference in the communities we serve. DH Pace strives to deliver meaningful solutions to its customers that meet their needs by incorporating five key elements: Professional Employees, Broad Product Offering, Customized Solutions, Reliable Service and Lifecycle Building Management.

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LETTER FROM THE CEO

This last year was a big step towards normalcy in the marketplace. Extreme supply chain disruptions and rampant inflation have given way to a more predictable product availability and pricing environment. This "new normal" differs from the pre-pandemic normal in several important ways. After the fall of the Berlin Wall in 1989, inflation fell to historic lows for decades. The economic impact of the pandemic changed this long-standing trend and has fueled persistently higher inflation. Secondly, U.S. fiscal deficits have grown to historic levels justified by Modern Monetary Theory which posits that such spending will have no negative long-term consequences even as larger portions of the annual budget are consumed by interest payments. Next, our political process and mechanics of governing are fractured making successfully addressing our big issues a daunting

challenge. Finally, international relations continue to break down as expanding tariffs, re-onshoring, economic sanctions, cybercrime and regional military conflicts are all contributing to a de-globalization trend with no end in sight. These factors and more will make the future less predictable.

We have also experienced moments of great uncertainty in the past and have seen new leaders emerge to successfully navigate the challenges of their day. We need that type of leadership today and for the foreseeable future. For our part, we remain committed to building an organization that is a trusted partner in working for customers and fulfilling our mission of enhancing the safety, security, convenience, and aesthetics of the buildings where we all live, work and play.

GROWING

DH Pace company sales increased by \$103 million (+11%) to \$1,043 million, exceeding one billion dollars in annual invoiced sales for the first time in company history.

HIRING

DH Pace ended 2023 with over 3,400 employees. Over the past seven years, the Company has created more than 1,700 net new jobs and doubled the total number of employees.

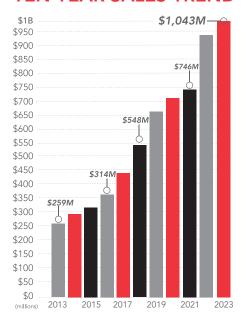
INVESTING

In 2023, we completed three acquisitions located in Alabama, Arkansas, and North Carolina. We invested roughly \$2 million in improvements to existing facilities. We are also continuing our multi-year investment in new technologies to facilitate improvement in our business processes to better serve our customers.

GIVING

In 2023, we continued our expanded financial support to organizations serving the less fortunate in the communities where we operate offices with a focus on educational scholarships, food banks, and social service organizations.

TEN YEAR SALES TREND



Today, we operate from over 60 offices located across the continental United States with additional locations planned. Our National Accounts business, which is active in all 50 states, continues to grow sales and serve customers from coast-to-coast, while also expanding the range of products and services offered.

We are proud to be a privately held, family-owned business, committed to serving our customers, working hard to be a great place to work, and actively supporting our local communities. We are also thankful for the blessings we have received and remain optimistic that the best days for our Company and our country are still ahead of us.

REX E. NEWCOMER | CHIEF EXECUTIVE OFFICER

COMPANY UPDATE

The DH Pace Company, Inc. traces its roots back to the 1920s with the invention of the upward-acting garage door. In 1926, the first location opened as the Overhead Door Company of St. Louis™ under the Overhead Door™ Red Ribbon logo. A year later, Overhead Door Company of Kansas City™ (1927) and a few years later, the Overhead Door Company of Atlanta™ (1935) opened for business. In 1973, the operation of these three entities consolidated and became divisions of DH Pace Company, Inc. In 1995, the Company began selling commercial products and services under the DH Pace brand name in select markets. In 2003, the Systems Integration division was formed to provide access control, video surveillance, intrusion alarm and parking control system products and services. In 2023, the DH Pace Company completed two acquisitions.

DH Pace Company sales increased in 2023 by more than \$103 million, or 11 percent, to over \$1 billion. The Company also ended the year with 3,403 employees. In 2023, the Company created 309 new jobs.



COMPANY TODAY

3,403 **Employees**

60+ Markets Served

97 YEARS IN OPERATION 309 Added Jobs in 2023

Family Owned Privately Held

IN 2023

11% Sales Growth \$1.043 Billion In Sales

\$103 Million Sales Growth

44,700 Training Hours

1,783 Fleet Vehicles



COMPANY STRUCTURE

DH Pace is organized into four main operating groups: Local Market, National Accounts, Entry Door Systems and Compliance Services. Each group is organized to deliver best-in-class solutions to the customers it serves.

Local Market Group

The Local Market Group supports customers with the Company's full range of commercial and residential products and services in over 60 markets throughout the United States. Each location offers installation, maintenance and repair services 24 hours a day, 365 days a year. These offices support homeowners, companies, building owners and tenants in existing buildings and general contractors on new construction and remodeling projects.

National Accounts Group

The National Accounts Group specializes in supporting customers with facilities in multiple markets that need a consistent program for all of their locations - whether they span a region or the entire country. These programs are customized to fit the unique needs of each customer. Offerings include coordination of new construction, remodeling, maintenance and repair activities to provide an integrated plan for maximum efficiency over the entire life cycle of the facility. The National Accounts Group provides its services in all 50 states.

Entry Door Systems Group

The Entry Door Systems Group works with customers in the commercial construction marketplace to provide products and services typically specified in Construction Specification Institute (CSI) divisions 2, 6, 8, 10, 11, 12 and 28. A wide range of additional services are available for pre-construction, construction and post-construction activities.

Compliance Services Group

The Compliance Services Group is a nationwide, onestop shop for opening-related compliance needs as it pertains to the International Building Code (IBC), NFPA requirements, as well as all applicable industry standards and best practices. Highly-trained, qualified and experienced staff specialize in providing organizations the support they need to improve their compliance programs. Services include inspections, field labeling, training and consulting. Customized programs are available.







LIVING OUR VALUES

At DH Pace, translating our mission and values into action is the cornerstone of the business. "Living our Values" and "Leading by Example" represent the Company's commitment to consistently making a meaningful difference in the lives of people by:

- Serving Our Communities
- Promoting Environmental Sustainability

- Investing in Our Employees
- Serving Our Customers

SERVING OUR COMMUNITIES

Newcomer Family Foundation

Since 1997, the Company has donated a portion of its profits to the Newcomer Family Foundation to support the Foundation's charitable activities in the community. The focus of the Foundation is to develop long-term partnerships with charitable organizations with an emphasis on programs that directly affect the lives of those in need. Since its inception, the Foundation has provided millions of dollars in grants to selected local organizations. The Foundation, whose mission supports education, housing and health services, and human services has a longstanding relationship with these organizations.

Through the Company's Team Impact groups, it has provided additional financial support to organizations helping the less fortunate in the communities we serve. This includes local food banks and social service organizations, with whom long-term partnerships have been established.

LOCAL TEAM IMPACT

Employees in each operating division make up local Team Impact committees. These employee-led teams plan events and activities for employees to participate in with the goals of employee recognition and giving. Team Impact promotes employee engagement and shows appreciation by creating various ways for employees to have fun and build relationships with coworkers, recognize employees for the great work that they do, give back to the communities in which employees live and work, and prioritize health and wellness.

In 2023, Team Impact engaged with the community by assembling and/or donating 34,315 meals in addition to canned food and water donations, participation in fundraisers and monetary donations, blood drives, holiday angel tree or adopt-a-family donations, toy drives, and school supply drives for local schools. Team Impact also provided opportunities for employees to engage with local charitable organizations through donating time volunteering by preparing or serving meals, hosting a trunk at a trunk or treat event for a charitable organization, adopt-a-road, and more.

Many events throughout the year engaged employees to celebrate, have fun, and provide recognition and

appreciation. Employees celebrated National Employee Appreciation Day, enjoyed company-hosted activities with their families such as fall festivals and holiday events, employee appreciation events such as bowling and games, events to serve technicians breakfast while other employees wash their work trucks, and summer Olympic games.

Team Impact focused on health and wellness by donating hygiene kits to a charitable organization, participating in physical activities such as an employee all-star baseball pitch off, fundraising for a good cause by participating in a Plane Pull event, and walks to raise awareness and donations for cancer.



PROMOTING ENVIRONMENTAL SUSTAINABILITY

DH Pace believes protecting the environment is a shared responsibility.

The Company actively encourages recycling in all its facilities across the country. In addition, the Company provides its customers with a full range of training, compliance programs, products and services designed to better support environmental sustainability in their facilities.



Green Building Best Practices

The Company supports the green building movement by investing in the necessary knowledge, training and certifications to support sustainable construction practices.

Several key programs in this area are:

- Forest Stewardship Council® (FSC®-C011089) to ensure the wood used in products is from sustainable forests
- Green Building Council (USGBC) by participating in the LEED® green building certification system
- Net Zero Energy (NZE) movement by working to reduce the energy consumption of products
- Building Information Modeling (BIM) to improve the overall efficiency of the construction process

2023 Recycling Program

The Company actively encourages recycling at all its facilities to reduce the amount of waste sent to landfills. In addition, DH Pace works closely with suppliers to eliminate unnecessary packaging materials to reduce the overall impact on the environment. In 2023, DH Pace amassed the following recycling totals across all offices.

Scrap Metal | 3,429 Tons

Tires | 1,561

Aluminum, Cardboard, Paper + Plastic | 110 Tons

Vehicle Batteries | 263

Printer Cartridges | 332

Petroleum Waste | 4,840 Gallons

INVESTING IN OUR EMPLOYEES

DH Pace recognizes that highly-skilled and motivated employees who consistently deliver exceptional customer experiences are critical to the successful operation of the business. DH Pace places a top priority on recruiting, training and developing career growth opportunities for qualified individuals.

Training and Development

DH Pace utilizes a state-of-the-art Learning Management System (LMS) to provide DH Pace employees various training resources including interactive eLearning content, self-paced videos, articles and handouts, quizzes, and other materials. The self-service LMS catalog has 1,280 courses containing training content related to products, professional skills, software and safety. In 2023, the total training hours completed



through all delivery methods reached more than 44,700 hours including over 7,000 instructor-led classroom (ILT) and virtual classroom training (VILT) hours. The instructor-led training (ILT) experienced a 300% increase in hours over 2022. This was in large part due to increased Safety training, AAADM and APD classes, and Phases II and IV of the new ERP system implementation.

Employee Benefits and Wellness Program

DH Pace Company provides a comprehensive benefit package that is competitive and affordable to our employees, while offering options that help our employees stay healthy, feel secure and maintain a work/life balance. To help attract and retain employees, the Company offers benefits the first of the month following date of hire. The Company encourages participation in the Company wellness program that, in addition to a wellness incentive, emphasizes the importance of wellness and prevention as effective strategies for employees to feel their best and control healthcare costs. To assist employees with healthcare-related questions, the Company partners with a consumer healthcare navigation company that provides customer service for questions regarding claims, coverage, and cost associated with services.

DH Pace also provides a wide variety of programs that offer financial security to employees such as a 401k plan with access to financial advisors, disability insurance, supplemental life, supplemental critical illness, and supplemental accident insurance plans. To help maintain a work/life balance, a PTO program based on years of service, holidays and two floating holidays are available to employees.

CUSTOMER **TESTIMONIALS**

"Jeff showed up on time, communicated before he got here, and said he would have a keypad and two remotes in "half an hour." I didn't believe it when I came outside, work was completed, and he kindly gave me all the info for all equipment, left area clean and was an extreme pleasure to work with. He has helped us before and is a great person. It's hard to find good vendors in the govt sector. We love Jeff and DH Pace."

- Christina from Orlando, FL

ABOUT TECHNICIAN | JEFF DELASHMET



⁶⁶Beyond satisfied from start to finish. The receptionist had me scheduled same day at a convenient time for me. The technician was stellar. Took him less than 2 minutes to diagnose, measure, and have a plan of action. Then after about 20, maybe 30 minutes tops, the job was complete. He even stayed to answer some unrelated questions in regards to the motor unit itself out of his own goodwill. I've already recommended Overhead Door Company of Central Missouri[™] to our neighborhood should anyone else need repairs. I appreciate how this stressful moment was easily turned into a sigh of relief. Overhead Door Company of Central Missouri[™] for the win.

- Reid from Columbia, MO



ABOUT TECHNICIAN | JOSHUA HANNA

& SALES COORDINATOR | JUDY ROSE



*Completely satisfied! Freeman Johns was quiet as he worked to complete the job. The door, 12' tall, has never been this quiet. If I were still a teacher grading the assignment it would be an "A+." Thank you for having such skilled and polite techs."

- Donald from Kansas City, MO



ABOUT TECHNICIAN | FREEMAN JOHNS

"Our new roll up door installed by another company failed within five weeks. Brian Hanna from Overhead Door Company of the High Country™ arrived and fixed said door. He was courteous, professional and above all, experienced. Probably one of the nicest service technicians I have ever met. I would highly recommend him and Overhead Door Company of the High Country™ to others."

- Sean from Asheville, NC

ABOUT TECHNICIAN | BRIAN HANNA



"I've been dealing with unsatifactory vendors for a while, but this guy Kenny you sent out is simply awesome! He was complete and efficient with his work order; he addressed our residents with sir and ma'am.. this guy made our day! I want to set up an account with you because we don't want to use any other door company. I made the suggestion to my corporate office in Kansas as well. He was a BEAST indeed!

- Terry from Dallas, TX



ABOUT TECHNICIAN | KENNY SHOOK

"My sales rep, Andrea, was very knowledgeable, understanding, and seemed happy to take care of our project. Our installation technician was on time, actually called me before getting to my house to let me know he was on his way, (uncommon these days), and walked me through why my entire system was being replaced. He worked with diligence and got the job completed in short order. He left the area very clean, and took all the waste with him. I am very happy with his work. Thank you for the experience. FIVE STARS *****

- Terry from Farmington, NM

ABOUT TECHNICIAN | KEVIN CORNISH



& SALES REP | ANDREA AURAND

ABOUT TECHNICIAN | NAPOLEON HAGANS



"Napoleon installed the garage door driver and accessories in a timely manner given it was 12 degrees outside with a steady NW wind and probably colder inside the garage. His pleasant

demeanor, conversation, and that he loves what he does for a living indicates Overhead Door Company of Northeast Kansas™ better keep Napoleon employed if they want to remain competitive." - Jeff from Topeka, KS

"Wish working with all our vendors was like working with PASEK! From calling in a service call or obtaining quotes to working with the PASEK service technicians expertly completing security projects, we know we can count on PASEK for top notch professional work, service, and support. Thank you!"

- Mark from Boston, MA

ABOUT TECHNICIAN | ALEC DWYER



"Nate was our savior for getting our door fixed. He was timely, explained things thoroughly, and was a pleasure to work with. Worth mentioning, too, is I had an incredible scheduling experience with Brittany. We spoke several times on the day of the incident. She was patient with me, and actually ended up getting us scheduled on the same day. Can't thank Brittany, Nate, and the team enough. Keep up the good work.

- Derek from Kansas City, MO



ABOUT TECHNICIAN | NATE ARCHER

& CUSTOMER SERVICE REP | BRITTANY MEYER



⁴⁴Overhead Door of Central Missouri™ coming in and fixing it right! Shout out to the techs, Steve & Kevin, that were awesome and fixed our door like it never got damaged. Also, thanks to Michael Conde that did an awesome job setting up the repair. This was a big door and a big problem. Because of the temperature, having the door unable to close could have caused major issues to our process, and created tens of thousands in scrap and rework. Overhead Door Company of Central Missouri™ was out here the next day. Thanks, again!" - Richard from Columbia, MO

ABOUT TECHNICIANS KEVIN TEETER & STEVE LAROCHE





& SALES REP | MICHAEL CONDE

"I just wanted to say 'THANK YOU' for helping me out vesterday. I also wanted to send a HUGE shout out to the service member you sent to my house, Kazter. This young man was sharp, clean cut, well dressed and articulate. He jumped right in and got the entire unit swapped out. Explained what had happened to the old unit and cleaned up the entire area afterwards. He even went over the top to make sure the existing supporting structure was solid and fitted for the new unit, and helped program existing remotes. Solid job! Thank you again."

- Tom from Phoenix, AZ



ABOUT TECHNICIAN | KAZTER CARROLL

ABOUT DISPATCHER & TECHNICIAN MICHELLE SCHAD & AARON FRACCHIOLLA

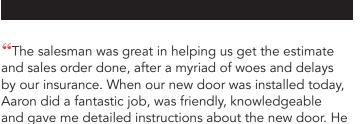


"Both Michelle Schad and Aaron Fracchiolla were a pleasure to work with. We have a large portfolio of commercial properties and several doors malfunctioned over the last two weeks. After getting many estimates, using

DH Pace for our door repair needs was a nobrainer. Michelle was clear and efficient. Aaron went above and beyond trying to find solutions for us and repairing the functionality as soon as possible. They were both very communicative and polite. I look forward to growing with your

team in our door operation needs and recommend them hands down over any other company in Las Vegas. They truly made our jobs so much easier!"

- Danyella from Las Vegas, NV



well! Great experience!" - Rick from Loveland, CO

ABOUT TECHNICIAN | AARON PATACSIL

even got rid of the noise made by the previous door as



"Thanksgiving evening I came home and my garage door would not open! I thought I would call and leave a message and to my surprise a nice lady answered and set up an appointment for me the next morning. The next morning, Marcus and Jesse arrived ON TIME and replaced 2 springs in just a little over an hour's time. That is what I call REAL SERVICE!! Thanks to the lady who answered the phone on Thanksgiving evening, and Marcus and Jesse for your professional, knowledgeable, & courteous work."

- Russell from Albuquerque, NM



ABOUT TECHNICIANS MARCUS MARTINEZ & JESSE GRAHAM

& CUSTOMER SERVICE REP | LU SPENCER



SERVING OUR CUSTOMERS

DH Pace is committed to serving the diverse needs of its customers in all types of facilities. From improving customer convenience and employee productivity to increasing security and safety, you can count on DH Pace to have a complete range of products, systems and services ready to address any need for any type of facility, anywhere in the country.



HEALTH CARE



INDUSTRIAL AND **MANUFACTURING**



COMMERCIAL CONSTRUCTION



EDUCATION



RETAIL



DISTRIBUTION AND LOGISTICS



GOVERNMENT AND MUNICIPALITY



SINGLE AND MULTI-**FAMILY RESIDENTIAL**

THE DH PACE DIFFERENCE



PROFESSIONAL EMPLOYEES

Trained, highly skilled and ready to serve



BROAD PRODUCT OFFERING

For every type of door, loading dock and security system in all types of buildings



CUSTOMIZED SOLUTIONS

Designed to meet each customer's specific needs



RELIABLE SERVICE

Nationwide service when and where customers need it



LIFECYCLE BUILDING **MANAGEMENT**

A trusted partner of construction, renovation, maintenance and repair



DH Pace provides a complete range of solutions nationwide through more than 60 DH Pace offices and a network of pre-qualified subcontractors.

Alabama

Huntsville

Arizona

- Flagstaff
- Phoenix
- Tucson

Arkansas

- Fayetteville
- Little Rock

Colorado

- Colorado Springs
- Denver
- Loveland
- Pueblo

Florida

- Jacksonville
- Orlando
- Port St. Lucie
- Tampa

Georgia

- Atlanta
- Athens
- Dalton
- Gainesville

Illinois

- Bloomington
- Chicago

lowa

Des Moines

Kansas

- Kansas City
- Lawrence
- Manhattan
- Topeka
- Wichita

Louisiana

- New Orleans
- Shreveport

Massachusetts

Boston

Missouri

- Columbia
- Joplin
- Kansas City
- Springfield
- St. Joseph
- St. Louis

Nebraska

Omaha

Nevada

• Las Vegas

New Hampshire

Salem

New Mexico

- Albuquerque
- Farmington
- Santa Fe

North Carolina

- Asheville
- Charlotte
- Greensboro

Ohio

Columbus

Oklahoma

- Oklahoma City
- Tulsa

Rhode Island

Providence

South Carolina

- Greenville
- Spartanburg

Tennessee

Nashville

Texas

- Austin
- Ben Wheeler
- Brownsville
- Dallas
- El Paso
- Harlingen
- Houston
- Lubbock
- San Antonio

Washington

Seattle

Wisconsin

Milwaukee

Sectional Doors



Rolling Steel Doors



Aluminum Glass Doors



Counter Shutters



Knock-Out Doors



Rolling Fire Rated Doors



Commercial Sectional and Rolling Doors

Commercial sectional and rolling doors play a critical role in increasing employee productivity, customer satisfaction and facility security. Proper product selection, installation and maintenance are necessary for the safe and efficient operation of these large door systems. DH Pace offers a complete range of design, installation, maintenance and repair services for all types of doors to meet these challenging requirements.

High Speed Parking



High Impact Doors



High Speed Cleanroom Doors



Security Grilles



Cold Storage Doors



Hangar Doors



Industrial, High Performance and Specialty Doors

Industrial, high performance and specialty doors are typically installed in mission-critical openings where safe and dependable performance is essential. DH Pace offers a complete range of design, installation, maintenance and repair services of these highly specialized door systems.

Dock Levelers



Vehicle Restraints



Loading Dock Bumpers



Light Communicators



Dock Seals and Shelters



Bollards and Track Guards



Loading Dock Equipment

Dock systems are critical to the efficient operation of an overall material handling system. These systems are designed to increase productivity, facilitate safe operation and provide the appropriate level of security for a wide variety of operating environments. DH Pace offers a complete range of design, installation, maintenance and repair services of these highly specialized dock systems.

Commercial Entry Door Systems



Hardware Shop



Finish Hardware



Custom Painting



Master Key Systems



On-Site Installation



Entry Door Systems

In addition to customizing the right entry door system to the application, DH Pace experts help customers account for fire, life safety and accessibility code requirements for entry doors in their facilities. To optimize construction schedules, the Company offers off-site pre-assembly of door hardware and professional pre-painting of entry doors. To help preserve facility security, DH Pace also provides full service lock, key and security solutions for commercial businesses and organizations of all sizes.

FireCheck® Program



Site Assessments



Fire Door Drop Tests



Inspections



Planned Maintenance



AAADM Certification



Maintenance, Service Programs and Automatic Door Inspections

Door systems play a critical role in customer satisfaction, employee productivity and facility security. When these door systems are not well maintained, operations can suffer, profits are lost and it can lead to injury or death. DH Pace helps facility owners and managers increase safety, improve performance, maintain code compliance and reduce costs through a variety of custom maintenance and service programs.

AAADM (American Association of Automatic Door Manufacturers) recommends automatic doors be inspected annually, at minimum, to improve safety for the customers and employees using these doors on a daily basis. DH Pace employs AAADM certified technicians to conduct inspections in accordance with American National Standards Institute (ANSI) A156.10, A156.19, A156.27 and A156.38.

Inspections



Code Consulting



Field Labeling



ANAB Accredited



Training



Association Participation



Compliance Services

DH Pace Compliance Services provides door inspection, field labeling, training and code consulting services to assist customers with their compliance programs. Programs are customized to meet the specific requirements of each industry and customer - from health care to the food industry to logistics and everywhere in between. DH Pace's staff specializes in providing customers the support necessary to achieve success in meeting their compliance-related needs.

Automatic Doors

Automating entry doors is an efficient method to facilitate more convenient access in facilities for a wide range of applications including: retail, health care, hospitality, transportation and manufacturing. Automatic doors should be inspected routinely and maintained by an AAADM certified inspector to reduce the risk of injury. DH Pace offers a complete range of design, installation, maintenance and repair services for all types of automatic door systems.

Low Energy Doors



Bi-Folding Doors



ICU Doors



Sliding Doors



Customized Activation

Revolving Doors



Physical Security Barriers: High Security Applications

Physical security barriers are a critical component to an overall security plan. In conjunction with electronic security systems and quard service programs, these barriers form a layered security plan. They can be designed for different levels of security such as: crowd control, deterrence, detection and prevention. Hostile vehicle mitigation or vehicle traffic control can also be accomplished through revenue parking systems, access control systems and vehicle barricades such as bollards, wedges and barrier arm gates. DH Pace offers a complete range of design, installation, maintenance and repair services for all types of physical security barriers.

Optical Turnstiles



Security and Barrier Arm Gates



Turnstiles



Barricade Wedges



Security Portals and Revolvers



Hydraulic Bollards



Electronic Security: Access Control and Integrated Security Systems

A well-designed and integrated security system is the cornerstone of an effective security plan. To work properly, these systems must be closely coordinated with the access points and traffic patterns in and around the facility. This makes coordination and integration with entry doors, physical security barriers, automatic doors and vehicle control systems essential. This includes compliance with fire, life safety, accessibility and other relevant code requirements. DH Pace also offers specialized systems including but not limited to: asset tracking, visitor management and ballistic detection.

Electronic Access Control



Systems Monitoring and Maintenance



Video Surveillance and Management



Parking Systems and Gates



Perimeter and Intrusion Detection



Specialized Systems



Residential Designer Garage Doors

Regardless of aesthetic preference, DH Pace has garage doors for everyone. With upscale designs and specialty features, homeowners express their sense of style and maximize curb appeal with a designer garage door from DH Pace.

Full-View Glass





Modern Aluminum



Insulated Carriage House



Custom Wood Designs



Contemporary Design



Residential Garage Door Products

As the largest moving object in a home, a garage door can be a huge convenience for daily life. For many people, the garage door is the main point of entry for their home and it enhances the curb appeal, energy efficiency and overall security. Residential experts at DH Pace work with homeowners, builders, architects and property managers to provide the appropriate residential products and services for any application in single-family and multi-family homes.



Fiberglass



Traditional Steel



Traditional Wood

and Wood-Grain

Operators



Premium Insulated Steel



Customized Controls



Residential Home Solutions

In addition to garage doors, DH Pace offers an expanded variety of home improvement related products. Enhance your home with an ENERGY-STAR rated entry door or create a physical barrier on your property with a residential gate. You can even conveniently monitor your garage door with an upgraded Wi-Fi capable garage door operator and smartphone app.

Entry, Patio and **Sliding Doors**



Garage Door Screens



Residential Gates



Garage Flooring



Home Automation



Garage Storage Systems







CASE STUDIES

NEW GARAGE DOORS MAKE THE NEIGHBORS JEALOUS

Residential | Garage Doors and Entry Doors

The DH Pace residential division makes a significant impact on curb appeal all across America. A new garage door increases aesthetics, security, and functionality. Today's garage door styles and insulation properties offer more options than ever before.

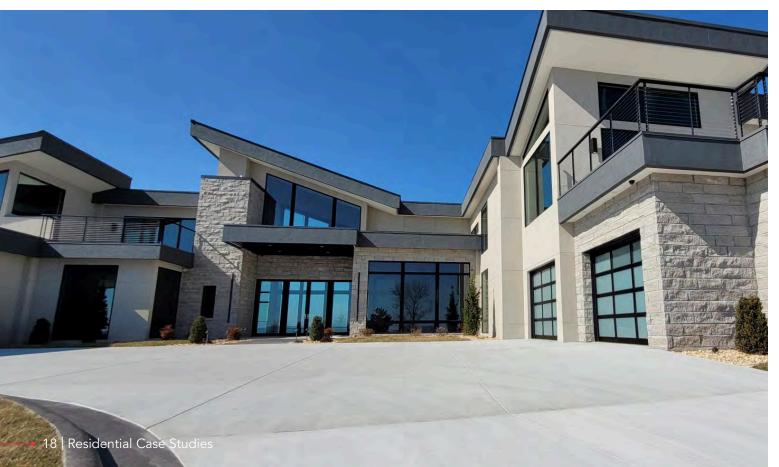
In addition to stocking American-made garage doors and entry doors, DH Pace's talented designers and mill workers custom-design and produce garage doors that bring the homeowners' vision to life.

No other residential remodeling project delivers a better value than a new garage door. According to *Remodel Magazine's* Cost vs. Value Report, the garage door replacement earns the highest return of 23 home improvement projects ranked, with an ROI of 103.5% in 2023 and jumping to 193.9% in 2024.

In addition to garage doors and front entry doors, DH Pace offers garage storage solutions, floor coatings, smart openers, and patio and screen doors. DH Pace's experienced consultants guide homeowners easily through choosing the right materials and designs to meet the needs of their home and budget.



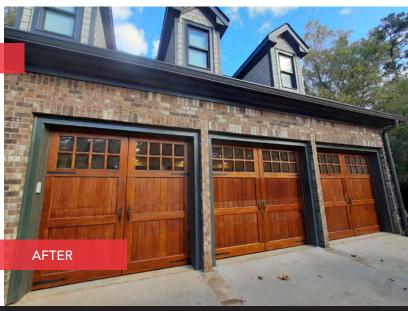












A new garage door from DH Pace enhances curb appeal and is a sound financial investment.

















CASE **STUDIES**

GLASS AUTO SLIDERS IMPROVE RESORT ENTRANCE

Retail / Automatic Doors

PROBLEM

A high-profile resort's front entrance was old and beginning to be a constant problem due to the doors being so heavy and the closers beginning to wear out. DH Pace had previously repaired the doors and proposed to the owner either replacing the closers or the entire opening to enhance customer convenience and the visual appeal of the lobby area.

SOLUTION

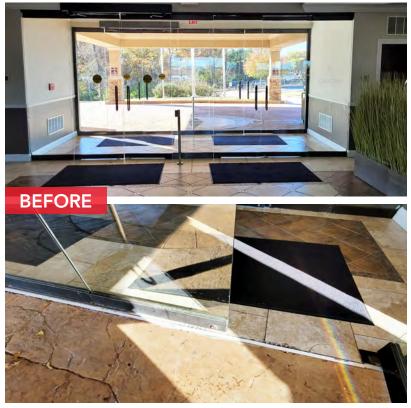
The customer chose instead of replacing the closers, they'd upgrade to an all-glass automatic sliding door to increase the aesthetics and make it much easier for their quests to use their front entrance. DH Pace provided an all-glass automatic sliding door solution coupled with installing matching sidelites from a local glazing contractor. The customer received the new and improved performance and aesthetics of the all-glass sliding door system complete with safety sensors, auto

reversing mechanism, and a battery backup in the case of power failure. Not only has the aesthetic improved but guests can now enter and exit the building quickly, easily and safely, meeting all of the requests of the resort.

Following the installation, the general manager said "I would like to thank the crew and your company for a great job with our doors! The crew was very professional, stayed focused and on point, shared knowledge and were a pleasure to work with! If you ever need a recommendation, please feel free to call on me and again, please thank the crew, they were AWESOME!"

ALL-GLASS SLIDERS

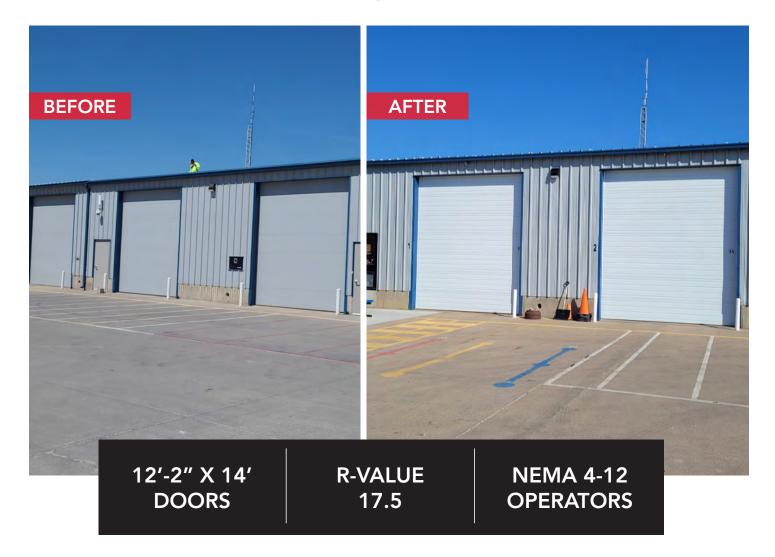
IMPROVED AESTHETIC





SECTIONAL DOORS IMPROVE BUS BARN OPERATION

Education / Sectional & Rolling Doors



PROBLEM

A school district needed to replace the old sectional doors on their bus barn. The doors were uninsulated and needed consistent maintenance to keep them and the operators in working order.

SOLUTION

DH Pace installed 9 12-foot-2-inch wide by 14-foot tall sectional doors and operators. The doors had an R value of 17.5. Because of a history of work with the school district on other projects, the facility manager brought the opportunity directly to DH Pace. The bus barn presented challenges due to the variances between the doors. Two doors were in a truck wash bay and required NEMA 4-12 operators. An additional 2 doors had very low headroom, so they required rear torsion springs.

The school district now has very high-quality working doors and operators that they can count on for the next 10-15 years or more. They were happy with the work being completed in the summer months as it lessens the burden vs. school in session. With the doors being very heavily insulated, they appreciated the heat being kept in during the winter months and the air conditioning during the summer months.

INDOOR/OUTDOOR SPACE CREATED WITH HIGH-END GLASS SECTIONAL DOORS

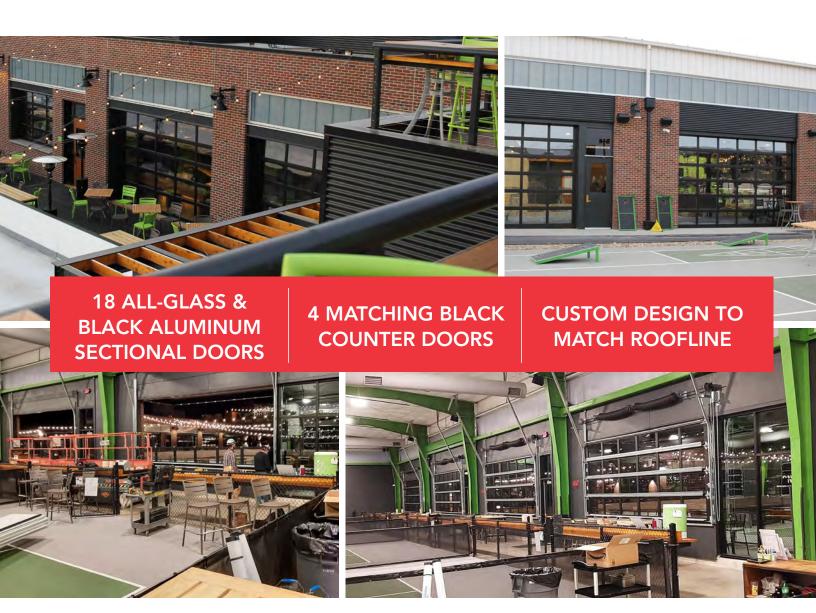
Retail / Sectional & Rolling Doors

PROBLEM

A new indoor/outdoor entertainment complex with a chef-style menu was being constructed, complete with pickleball courts and areas for other yard games. The owner wanted to continue the outdoor aesthetic inside the restaurant by opening the walls to the outside as much as possible as well as allowing patrons to see the outdoor activities at all times.

SOLUTION

DH Pace supplied a total of 22 sectional and rolling counter doors for this exciting project. The Company installed 13 12-foot wide by 12-foot tall black anodized aluminum and glass sectional doors in their court building that also had a special flare design to follow the pitch of the roofline. The Company also installed 5 10-foot wide by 10-foot tall black anodized aluminum and glass sectional doors in their restaurant area. All 18 of the aluminum and glass doors were motor driven for easy opening and closing of the space(s). Lastly, the Company installed four 8-foot wide by 6-foot tall coiling counter doors with black powder coat to match. The counter doors were manually operated by a crank handle.



SHUTTERS ENHANCE SECURITY FOR RETAILER

Retail / Sectional & Rolling Doors

PROBLEM

A jewelry store was worried about additional break-ins following a civil disturbance and needed to enhance security while maintaining the high-end aesthetic of the store.

SOLUTION

DH Pace installed 5 high security rolling aluminum shutters over the store's existing glass entrance. The shutters feature in-tube operators and aluminum slats to closely match their existing storefront aesthetic. The shutters range from 2-feet-8-inches wide to 6-feet-8-inches wide and are 9-feet tall. All of the shutters are daisychained to the same activations (2 remote controls and 1 exterior-mounted key-switch), so they all raise and lower at the same time at the same speed. Storefront tubing was used to create horizontal barriers on some windows that were too small to accept a shutter but large enough that someone could easily get through if the store windows were broken again.

The result is a secure storefront and peace of mind for the store owner.



IN-TUBE OPERATORS

MATCHES STOREFRONT



MUSIC VENUE SECURES CONCESSIONS WITH COUNTER SHUTTERS

Entertainment / Sectional & Rolling Doors



4 INSULATED ROLLING SHUTTERS

WITHSTAND WIND LOADS UP TO 25 PSF

STC RATING OF 26

PROBLEM

An outdoor music venue had an open concession stand that they needed to protect from theft and be able to store liquids away from the elements.

SOLUTION

DH Pace provided a solution of 4 insulated rolling counter shutters for the openings to prevent theft and vandalism. Each shutter has an STC rating of 26, an R-value of 2.0, and can withstand wind loads up to 25 psf to provide protection and insulation to the supplies kept in the concession stand. Prior to installation, the music venue couldn't store any liquor, soda, or water in the stand. The venue was able to begin storing those items in the concession stand following the installation due to the insulation of the shutters and the ability to secure them from the inside.



OPTICAL TURNSTILES IMPROVE OFFICE SECURITY & AESTHETICS

Office Building / Security, Gates & Access Control

PROBLEM

A national corporation hired a general contractor to complete a full restoration of their building's main lobby including the primary entrance to interior offices. The contractor had worked with DH Pace prior and knew that DH Pace was the company that would help them meet the corporation's new security and aesthetic requirements for the lobby area.

SOLUTION

DH Pace recommended and installed optical turnstiles to achieve both the aesthetic and security requirements. Optical turnstiles were installed and integrated into their access control system to provide a clear visual deterrent against unauthorized entry, as well as detect unauthorized entry attempts and trigger alarms to alert guard staff or security personnel. This new system provides peace of mind to the customer and is able to meet the high throughput needs of this high traffic office building. Because optical turnstiles have a smaller footprint than traditional turnstiles and their barriers are clear, they blended with the new lobby décor. Designed with tailgating detection via infrared sensors in the cabinets and automatic operation, the new optical turnstiles provided touchless entry rapid throughput without sacrificing security.

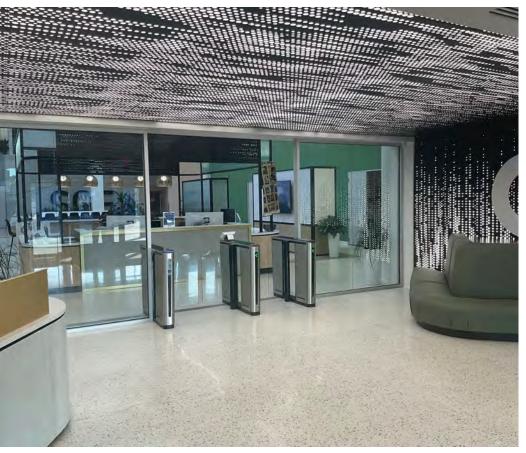
Today, the facility boasts upgraded security measures that maintain the lobby's upscale aesthetic while ensuring efficient entry for employees and visitors.

3 OPTICAL TURNSTILES

TOUCHLESS ENTRY

TAILGATING DETECTION

INTEGRATED ACCESS CONTROL





NEW SOLAR-POWERED ACCESS CONTROL GATES SECURE PARKING AREA

Office Building / Security, Gates & Access Control

PROBLEM

A large media company had non-working gates at their employee and visitor parking lot. Because the parking lot was across the street from their building and mostly unsecured, it posed a safety and security issue to employees, guests, and their vehicles.

SOLUTION

DH Pace proposed to remove the existing gates and install 2 solar-powered vertical pivot gates at the entrance of the parking lot. Each gate is 15-feet-3-inches wide by 6-feet tall for a total width of 30-feet-6-inches when closed. In addition to the gates, DH Pace installed 2 custom-fabricated powder-coated steel walk gates, 140 feet of 6-foot high

powder-coated steel fencing, steel fabricated powder-coated handrails for the concrete stairs and wheelchair ramp area. DH Pace Systems Integration Group was brought in to install an access control and intercom system for the drive and walk gates which communicate wirelessly across the street to the main building.

The result is a secure parking lot and peace of mind for employees and guests visiting the building.

SOLAR PIVOT GATES

CUSTOM WALK GATES

140' OF 6' HIGH FENCING

ACCESS
CONTROL
& INTERCOM
SYSTEM



NEW DOORS IMPROVE AESTHETICS AND DURABILITY IN HOSPITAL

Healthcare / Entry Doors & Hardware

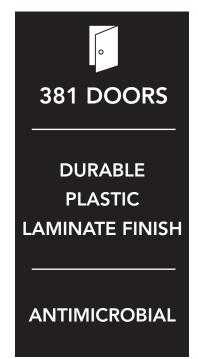
PROBLEM

A healthcare facility needed to replace a large number of openings.

SOLUTION

DH Pace was able to supply and install new doors with a finish that matched the doors in the rest of the hospital for a cohesive appearance. The customer appreciated that DH Pace could complete the entire job without the need for a general contractor. Every door in view of the public with the old finish was replaced. In all, 381 doors were replaced, greatly improving the aesthetic of the hospital. The new doors were plastic laminate doors to provide durability for these high traffic areas. Plastic laminate resists scratches, scuffs and stains, and experiences minimal or no fading or other changes in appearance over time. They are also low maintenance, easy to clean, and antimicrobial - a key point for a hospital.

The result was a fresh, updated look for the hospital with new doors ready to withstand the daily use and abuse of high traffic areas.









PUBLIC FACILITY SECURES AREA WITH BULLETPROOF OPENINGS

Commercial / Entry Doors & Hardware

BALLISTIC RESISTANT LEVEL 7 **PROTECTION** WALL

BRACING

ADDED



UL 752 STANDARD FOR BULLET-RESISTANT MATERIALS TESTING

UL ATING	WEAPON	AMMUNITION	WEIGHT	VELOCITY	SHOTS	TYPICAL USES	BALLISTIC MATERIAL APPROXIMATE THICKNESS
1	9mm Pistol	9mm Full Metal Copper Jacket with Lead Core	124 grains 8 grams	1175 FPS to 1293 FPS	* *	Gas stations Banks Pharmacies Retail Shops	L1 Glazing 0.5*-1.25* L1 Fiberglass 0.25* Armor Plate 0.25*
2	.357 Magnum Pistol	.357 Magnum Jacketed Lead Soft Point	158 grains 10.2 grams	1250 FPS to 1375 FPS	*	Gas stations Banks Pharmacies Retail Shops	Glazing 0.75"-1. 375 Fiberglass 0.375" Armor Plate 0.25"
3	.44 Magnum Pistol	.44 Magnum Lead Semi-Wadcutter Gas Checked	240 grains 15.6 grams	1350 FPS to 1485 FPS	* *	Schools Utilities Police Stations Municipal Offices	Glazing 1.25" Fiberglass 0.5" Armor Plate 0.25"
4	.30 Caliber Rifle	.30 Caliber Rifle Lead Core Soft Point	180 grains 11.7 grams	2540 FPS to 2794 FPS		Government Military Elevated Risk Areas	Glazing 1.5" Fiberglass 1.375" Armor Plate 0.25"
5	7.62mm Rifle	7.62mm Rifle Lead Core Full Metal Copper Jacket Military Ball	150 grains 9.7 grams	2750 FPS to 3025 FPS	· 🍎 ·	Government Military Elevated Risk Areas	Glazing 1.625" Fiberglass 1.375" Armor Plate 0.3125"
6	9mm Submachine Gun	9mm Full Metal Copper Jacket with Lead Core	124 grains 8 grams	1400 FPS to 1540 FPS	***	Government Military Elevated Risk Areas	Glazing 1.25" Fiberglass 0.5" Armor Plate 0.25"
7	5.56mm Rifle	5.56mm Rifle Full Metal Copper Jacket with Lead Core	55 grains 3.56 grams	3080 FPS to 3388 FPS	***	Government Military Elevated Risk Areas	Glazing 2.1875" Fiberglass 1.625" Armor Plate 0.25"
8	7.62mm Rifle	7.62mm Rifle Lead Core Full Metal Copper Jacket Military Ball	150 grains 9.7 grams	2750 FPS to 3025 FPS	***	Government Military Elevated Risk Areas	Glazing 2.5" Fiberglass 1.625" Armor Plate 0.3125"

PROBLEM

A public facility was concerned about the safety of employees and guests due to the increased number of workplace violence incidents at workplaces across the country.

SOLUTION

DH Pace proposed replacing the existing aluminum and glass doors in the building's hallways with ballistic-resistant doors and glass. Two pairs of new Level 7 Ballistic Glass and aluminum doors were installed. Level 7 bullet resistant glass is designed to withstand multiple hits from an assault rifle without shattering. Due to the weight of the new doors and frames, some of the surrounding walls required additional bracing as well.

The result is the facility is now more secure and employees and guests are confident knowing they have an extra layer of protection from intruders.







HOUSING AUTHORITY UPGRADES MASTER KEY SYSTEM

Government & Municipality / Entry Doors & Hardware

1,800 LOCKS

4,000 KEYS

2,000 CORES

PROBLEM

A city's housing authority needed to upgrade the door locking hardware and master key system across 6 properties.

SOLUTION

DH Pace installed 6 electronic key boxes, 1,800 mortise locks, 200 deadbolt replacements, 2,000 cores, and 4,000 keys. The Company also replaced 30 entry doors and frames throughout the properties. The electronic key boxes allow all keys to be stored together safely with controlled access to allow only authorized users access to the keys they need.











HIGH SPEED DOORS UPGRADE CITY'S CRITICAL RESPONSE TIMES

Government & Municipality / Industrial, High Speed & Specialty Doors

PROBLEM

A large city was committed to upgrading their response time at critical facilities. This initiative involved both new buildings and renovating existing buildings.

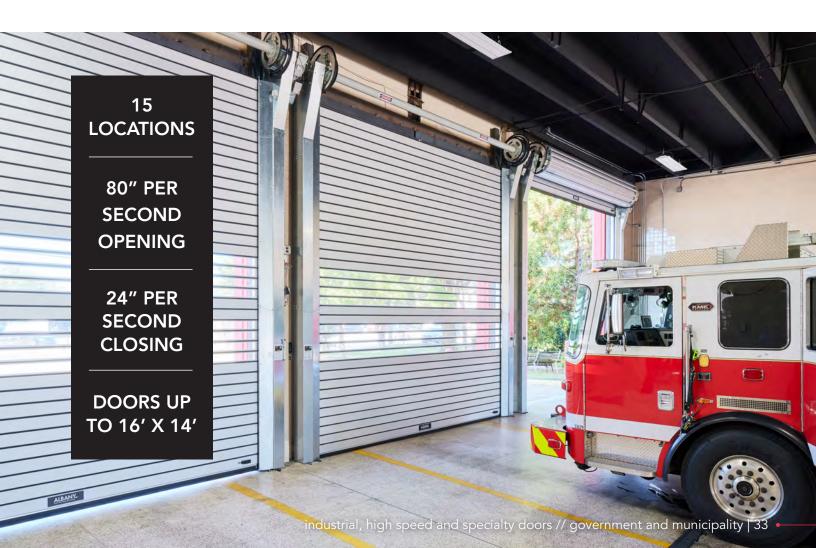
SOLUTION

DH Pace installed a total of 55 high speed aluminum roll up doors across 15 sites. Door sizes ranged from 16-feet wide by 14-feet tall, being the largest, to their standard size of 12-feet wide by 14-feet tall.

At each facility, DH Pace installed 6 exterior high speed aluminum roll up doors. The chosen style of door featured double-walled aluminum for durability while also providing security. With an opening speed of up to 80" per second, fire trucks were not delayed when exiting for emergency calls. The closing speed of up to 24" per second ensured the door was closed before the truck exited the driveway, keeping the fire station secure. The doors were designed for high cycle operation to reduce the need for maintenance and increase durability.

All of the doors included vision slats across the middle section of the doors to allow light into the truck bays and give firefighters a view of what is outside the station before they open the door. On the newly constructed fire station, the doors were painted a custom red to match the aesthetic of the rest of the fire station.

The result is safer, more efficient doors that allow firefighters to exit the station and head to emergencies faster.



HIGH SPEED DOORS SECURE KEY PROCESSING AREA

Industrial & Manufacturing / Industrial, High Speed & Specialty Doors

PROBLEM

A food industry customer recently took on a new client, and as a result needed to renovate an area of their facility to food-grade status. Previously this area had been secured with 6 uninsulated sectional doors that had been damaged prior and did not close or seal fully. The doors are for dust bin and wood chip loading areas and therefore required heavy duty doors that could take abuse but still seal.

SOLUTION

DH Pace presented a variety of options, and after a final site visit, the customer chose to proceed with 6 heavy duty exterior high performance rubber doors tested to wind loads of up to 26.0 psf. The new doors proved to be the right solution for the customer's rigorous new testing requirements as a food-grade operation.

The doors were constructed of multi-reinforced rubber and high-strength guides to withstand harsh conditions and wind speeds of 100 mph. Each door was 12-feet wide, with 4 being 14-feet tall and 2 being 13-feet-9-inches tall. Safety features were also installed including obstruction detection sensors and door stop devices. With an opening speed of 50" per second, work was not delayed by waiting for doors to open. The doors' ability to break away from the side guides if hit, driven into, etc. and then reset and repair themselves minimizes damage as well as maintenance costs and downtime for the bays.

As a result of the door installation, the manufacturer was able to pass their upcoming seal audit and have heavy duty doors that will provide years of use in a difficult environment.

6 HEAVY DUTY RUBBER DOORS

WITHSTAND WINDS OF 100 MPH

50" PER SECOND OPENING

FOOD-GRADE SEAL















LARGE INDUSTRIAL DOORS SOLVE MANUFACTURERS' CHALLENGES

Industrial & Manufacturing / Large Industrial Doors

PROBLEM

Aerospace manufacturers build and maintain huge operating equipment, such as airplanes and space rockets, that require very large and specialized doors in order to efficiently transport them in and out of construction and maintenance buildings. In recent years, there has been significant investment in this industry with the goal of making space flight less expensive and more frequent, which has increased the need for these types of very specialized facilities. DH Pace works with a variety of aerospace companies to furnish and maintain doors designed for these purposes.

SOLUTION

Examples of DH Pace work in the aerospace field include:

DH Pace installed hangar doors on 5 buildings. Several of the buildings had 90-foot wide by 25-foot tall vertical-acting hangar doors. Two additional side-acting 100-foot wide by 25-foot tall hangar doors were installed spanning the full 200-foot width of a building to separate manufacturing areas. Due to the door weight, the skilled DH Pace installation team used multiple cranes to get these doors safely into place.

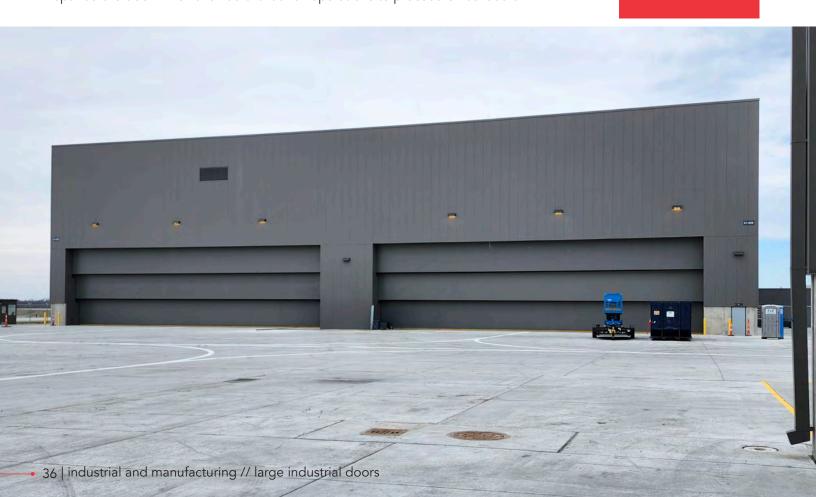
At another manufacturer, a 50-foot wide by 65-foot tall bifold door critical to launch operations broke suddenly. DH Pace mobilized immediately, diagnosed the problem, and repaired the door which allowed the launch operations to proceed on schedule.

VERTICAL HANGAR DOORS 90' WIDE X 25' HIGH

DOORS 100' WIDE X 25' HIGH

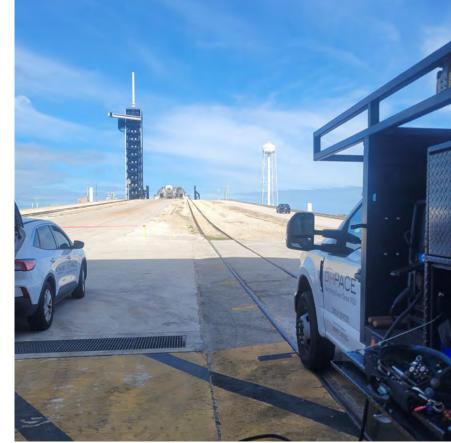
BIFOLD DOOR 50' WIDE X 65' HIGH

EMERGENCY RESPONSE



In another instance, the manufacturer contacted DH Pace with photos of a blown bearing on a 90-foot wide by 52-foot tall bifold hangar door that had taken the door out of service and requested an emergency repair. The DH Pace team immediately contacted the door manufacturer and were onsite the next day to disassemble the broken parts in the morning and install the replacement parts when they arrived that afternoon. The door was back in service the next day allowing launches to resume.

No door is too large or the application so specialized for the DH Pace installation and service team to find a solution and work with the customer to keep their facility operating at peak efficiency.





DH PACE IS SINGLE-SOURCE DOCK EQUIPMENT PROVIDER FOR LOGISTICS ORGANIZATION

Distribution & Logistics / Loading Dock Equipment



PROBLEM

A logistics organization was upgrading their equipment at 4 separate facilities and expanding operations with a new distribution center. The initiative included facilities in 4 cities across 2 states. At the new construction distribution center, the general contractor was having trouble meeting the end user's schedule and needed dock equipment.

SOLUTION

DH Pace presented a single-source solution for all dock equipment needed at each location.

At the new distribution center, DH Pace worked with the contractor to acquire the necessary equipment and change some equipment in the specifications for cost-efficient savings without sacrificing quality. The Company installed 187 air-powered dock levelers, 4 hydraulic edge of dock levelers, 191 dock seals, 191 dock lights, 191 door sensors, 191 master panels, 187 automatic vehicle restraints, 12 dock bumpers, and 4 light systems. The safety equipment was vital to prevent accidents and injuries while loading and unloading trucks.

The 4 facilities being upgraded received a total of more than 200 vehicle restraints, 60 dock seals, and dock bumpers. Today these facilities are operating efficiently and providing much needed logistical support to deliver goods to their customers more quickly.









DOORS INSTALLED AROUND CRANE RAIL AT WATER TREATMENT PLANT

Government & Municipality / Entry Doors & Hardware

PROBLEM

A city-owned water treatment plant had 6 8-foot wide by 12-foot tall hollow metal doors that were original to the chlorine building. The doors and frames were deteriorated. The challenge was how to install new doors and frames around the existing crane rail system in the building.

SOLUTION

DH Pace presented a unique solution. The Company installed the new frames in 3 pieces and then welded them in the field to provide additional strength for the larger doors. Then the new doors were installed. Each door was notched around the crane rail with brush seals to provide weather protection for the openings.

Today, the facility has new doors that can be safely operated for many years.



8' X 12' HOLLOW METAL DOORS

FIELD-WELDED DOOR FRAMES

WEATHER PROTECTION ADDED





800-507-0023



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